Emergency Shelter

What to expect: A brief telephone interview is conducted to determine the needs of the individual and if our services are appropriate.

You will meet with a caring Case Manager who will assess your needs and provide you with food, shelter, clothing and a clean, safe place to stay. The length of stay at Haven House varies and depends on each individual’s situation.

As you begin the healing process, you may receive counseling from our domestic violence counselors, support from your peers and Case Managers, information about referrals to other agencies which can provide needed services for you and your children which Haven House does not provide.

Life-Skills classes are also provided including safety plan preparation for you and your children, help with building healthy relationships and self-esteem, as well as assistance with job preparation and obtaining housing. There is no need to worry...All our services are provided to you at no cost.

24 HOUR HOTLINE
1.800.526.7157

EMERGENCY SHELTER
CRISIS INTERVENTION
CASE MANAGEMENT
SUPPORT GROUPS
LIFE SKILLS GROUPS
LEGAL ADVOCACY
REFERRALS TO OTHER SERVICES
THERAPEUTIC COUNSELING
CHILDREN’S PROGRAM
OUTSIDE CASE MANAGEMENT

HAVEN HOUSE
services and shelter for domestic violence

P.O. Box 15611
Rio Rancho, NM 87174
505-896-4869
Fax: 505-896-2528
www.havenhouseinc.org

Help domestic violence victims gain immediate safety plus knowledge, skills, and resources to succeed in lives free of violence.
Domestic Violence

**Warning signs of Abuse:**

- Controlling and manipulative behavior
- Verbal and mental (psychological) abuse
- Past history of abuse
- Making decisions about what you wear, where you go, how you look
- Extreme jealousy
- Always wanting to know where you are going or where you have been and with whom
- Displaying extreme/unreasonable anger about other relationships
- Isolation from family and friends
- Name calling
- Breaking or striking objects
- Destroying a gift given to you by a special relative or friend
- Putting their fist through the wall
- Abandoning you in strange places
- Pushing you out of a moving car
- Threats of violence
- Use of cruelty and force
- Pushing, slapping, hitting, punching, kicking or strangling

**Domestic Violence is defined as:**

The attempt by one person to control and manipulate another through the use of, physical force, emotional abuse, financial deprivation, psychological intimidation, sexual violence, assault and battery (physical violence). It can happen to anyone. Domestic violence includes any act of violence toward an intimate partner or family member.

If you are experiencing any of these behaviors please call 1-800-526-7157.

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Services

**Legal Advocacy**

Haven House provides:

- Assistance with restraining orders
- Information about the court system
- Accompaniment victims to court hearings
- Referrals to legal assistance

**Support Groups & Counseling**

- The issues and dynamics of domestic violence
- Building self-esteem
- Safety plans
- Setting goals
- Life skills
- Healthy relationships
- Establishing healthy boundaries
- Collaboration with Community Resources

For more information about the community group’s time and location, call the shelter at 896-4869.

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Make a Difference

Haven House is the only domestic violence services provider and emergency shelter serving all of Sandoval County.

**Donations**

Assistance for our shelter and clients is always welcomed. Cash/Check/PayPal donations as well as our list of needs can be found on our website: www.havenhouseinc.org

**Volunteer Opportunities**

Volunteers are needed on a regular basis to perform a wide variety of tasks, including the following:

- Fundraising
- Special Events
- Direct Client Services (Requires Clearances)
- Donations Sorting/Organizing
- General Shelter Maintenance

**Outreach & Community Education**

- Provide informational programs that address issues of domestic violence
- Prepare and present classes and trainings that cover in-depth specific issues of domestic violence
- Attend specific functions/events which provide helpful information on domestic violence
- Provide flyers and domestic violence materials to businesses and other organizations
- Maintain professional presence at community organizations, domestic violence and sexual assault coalitions, and other appropriate groups

To arrange a presentation/training at your location, please call (505) 896-4869.

Haven House is a 501(c)3 non-profit corporation.